



Software Learning Centers

1645 S.E Port St. Lucie Blvd

Port St. Lucie, Florida 34952

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A Division of Moore Solutions inc

Microsoft® Office Outlook® 2007: Level 3 (Second Edition)

Course Specifications

Course number: 084898

Software: Microsoft® Office Outlook® 2007

Course length: 1.0 day(s)

Certification: Microsoft Certified Application Specialist – Outlook® 2007

Course Description

This course is the third in a series of Microsoft® Office Outlook® 2007 courses. It builds on the email and calendaring skills you have already obtained and will provide you with the skills needed to personalize email, organize Outlook items, manage Outlook data files, share and link contacts, save and archive email, create forms, and work offline and remotely.

Course Objective: You will work with the advanced features of Outlook.

Target Student: This course is for persons with an intermediate understanding of Outlook and who need to use Outlook to personalize and organize their email, Outlook items, manage Outlook data files, share and link contacts, create forms, and work offline and remotely.

Prerequisites: This course assumes that you are able to use Windows to manage information on your computer and that you have an intermediate knowledge of Outlook. The following courses (or equivalent knowledge thereof) are required:

- Windows® XP: Introduction or Windows 2000: Introduction
- Windows® XP Professional: Level 1
- Windows® XP Professional: Level 2 (if using Windows XP)
- Microsoft® Office Outlook® 2007: Level 1 (Second Edition)
- Microsoft® Office Outlook® 2007: Level 2 (Second Edition)
- Microsoft® Office Word 2007: Level 1 (Second Edition)

Delivery Method: Instructor led, group-paced, classroom-delivery learning model with structured hands-on activities.

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Certification

This course is one of a series of Element K courseware titles that addresses Microsoft Certified Application Specialist (Microsoft Business Certification) skill sets. The Microsoft Certified Application Specialist program is for individuals who use Microsoft's business desktop software and who seek recognition for their expertise with specific Microsoft products. Certification candidates must pass one or more proficiency exams in order to earn Microsoft Certified Application Specialist certification.

Hardware Requirements

For this course, you will need one computer for the classroom to run Microsoft® Windows Server 2003 Standard Edition and Microsoft® Exchange Server 2007 that meets the following system requirements:

- A x64 architecture-based computer with an Intel processor that supports Intel Extended Memory 64 Technology (Intel EM64T) or an AMD processor that supports the AMD64 platform.
- A minimum of 2 GB of RAM is required. 2 GB of RAM per server plus 5 MB of RAM per mailbox is recommended.
- A 20 GB hard disk or larger.
- A DVD-ROM drive, local or network accessible.
- A 1024 x 768 resolution monitor is recommended.
- A keyboard and mouse or other pointing device.
- Paging file size should be equal to the amount of RAM on the server plus 10 MB.

For this course, you will need one computer for each student and one for the instructor. Each computer will need the following minimum hardware components:

- A 500 MHz Pentium-class processor or higher.
- 512 MB of RAM. Recommended 1024 MB of RAM.
- A 20 GB hard disk or larger.
- A CD-ROM drive.
- A keyboard and mouse or other pointing device.
- A 1024 x 768 resolution monitor is recommended.
- Network cards and cabling for local network access.
- Internet access (see your local network administrator).
- A printer (optional) or an installed printer driver.
- A projection system to display the instructor's computer screen.

Platform Requirements

- Windows (This course was developed using Windows XP with SP2)

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Software Requirements

- Microsoft Windows Server 2003 x64 or Windows Server 2003 R2 x64 Standard or Enterprise
- Microsoft .NET Framework Version 3.0
- Microsoft® Windows® PowerShell
- Microsoft Active Directory®
- Microsoft Active Directory Application Mode (ADAM) SP1
- Microsoft Management Console (MMC) 3.0
- On all Mailbox servers with a 64-bit processor, you must install the hotfixes such as Update for Windows Server 2003 x64 Edition (KB904639) and Update for Windows Server 2003 x64 Edition (KB918980). In addition, Exchange 2007 requires that you do not have the Network News Transfer Protocol (NNTP) service or the Simple Mail Transfer Protocol (SMTP) service installed.
- Microsoft Exchange Server 2007
- SQL Server 2005
- Windows® Rights Management Services with Service Pack 2

- Microsoft® Office Professional Edition 2007
- Business Contact Manager for Outlook 2007
- Windows Rights Management Services Client with Service Pack 2
- Windows XP Professional with Service Pack 2

Performance-Based Objectives

Upon successful completion of this course, students will be able to:

- personalize your email.
- organize Outlook items.
- manage Outlook data files.
- work with contacts.
- save and archive email messages.
- create a custom form.
- work offline and remotely.

Course Content

Lesson 1: Personalizing Your Email

Topic 1A: Apply Stationery and Themes

Topic 1B: Create a Custom Theme

Topic 1C: Create Signatures

Topic 1D: Modify Signatures

Topic 1E: Configure Email Message Security Settings

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Lesson 2: Organizing Outlook Items

- Topic 2A: Group Items
- Topic 2B: Create Search Folders
- Topic 2C: Apply Conditional Formatting

Lesson 3: Managing Outlook Data Files

- Topic 3A: Create a Data File
- Topic 3B: Add Outlook Data Files to a Mail Profile
- Topic 3C: Change Data File Settings

Lesson 4: Working with Contacts

- Topic 4A: Forward Contacts
- Topic 4B: Edit an Electronic Business Card
- Topic 4C: Export Contacts
- Topic 4D: Perform a Mail Merge
- Topic 4E: Link Items to Business Contact Manager

Lesson 5: Saving and Archiving Email

- Topic 5A: Save Messages in Alternate Formats
- Topic 5B: Archive Messages
- Topic 5C: Protect Personal Folders

Lesson 6: Creating a Custom Form

- Topic 6A: Add Form Fields
- Topic 6B: Save a Form as a Template
- Topic 6C: Test a Form

Lesson 7: Working Offline and Remotely

- Topic 7A: Make Folders Available Offline
- Topic 7B: Configure RPC Over HTTP
- Topic 7C: Download Selected Messages
- Topic 7D: Publish Calendar Information to Office Online

Appendix A: Newsgroups

Appendix B: Really Simple Syndication (RSS) Feeds

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